CLUB**CANNON**°







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SHOSTARTER INTRO

Congratulations on your purchase of the SHOSTARTER Special Effects Controller. This manual will provide an overview of the SHOSTARTER functions, capabilities, and instructions for proper operation. If you have questions outside the scope of this manual, feel free to contact us directly.

OVERVIEW

Built specifically for FX operators, the SHOSTARTER will provide precise control of Special Effects Equipment of all kinds. CO2 Jets, Confetti Blowers, Streamers, Fog, Haze & more.

The built in timers allow you to track CO2 usage, taking the guess work out of tank changeovers. The timers can also be utilized for other FX products that rely on consumables, or a reference for cues calling for a specified duration.

There are several modes pre-programmed into the controller to suit the majority of FX products. These modes can be changed on the fly, using the built in touch screen. If you need a custom mode, no problem. The SHOSTARTER has 4 customizable modes, with 20 configurable DMX channels each.

FEATURES

- 5" Touch Screen
- Dimming Control
- 4x Cue Buttons
- 1x Executor Buttons
- RGB Button LEDs

- Passcode Lockout
- Bump / Hold Option
- Internal Saving
- External USB Saving
- Updates via USB

- RDM Control
- Cue Timers
- Group Executor
- Chase Configurator
- 3 & 5 Pin Output

- DMX Input
- Cue Naming
- Bank Naming
- Show Naming
- Color Coded Cues



WARNING

The SHOSTARTER is designed to be a simple, intuitive control solution for Special Effects Equipment. Necessary precautions should be taken when using FX products to ensure the safety of the operator, crew, and audience.

Do not operate this product, or any special effects product without proper knowledge and training. Never operate Special Effects Equipment under the influence of drugs or alcohol.

INCLUDED ITEMS

The following items are included with the purchase of each SHOSTARTER. If you need replacement items, contact Club Cannon, 888-804-8175 / <u>info@clubcannon.com</u>.



SHOSTARTER Special effects controller

with 3 & 5 pin DMX output.



TRUE1 CABLE Nema 5-15 to True1 16/3 AWG



SET OF KEYS Used to arm / disarm the SHOSTARTER



3 PIN ADAPTER Converts 3 pin out to

a DMX input port.

CONTROLLER SPECIFICATIONS







| WEIGHT: | 6LB 2.75KG | VOLTAGE: | 110-240v AC 50-60hz |
|-------------|---------------------------------------------------------|--------------|------------------------|
| DIMENSIONS: | 9.16" W x 8.45" L x 3.95" H 233 MM x 215 mm x 100 MM | CONSUMPTION: | 6W |

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QUICK START GUIDE



1. BOOT SHOSTARTER

The SHOSTARTER accepts 110-240v AC.

| \otimes | | | |
|---------------------------------------------------------------------------------|----------|--------|--------------|
| MODE | CHANNELS | KEY CH | |
| 4 ZONE | 4 | ALL | \mathbf{T} |
| 4 ZONE LINKED | 4 | ALL | |
| 2 CHANNEL - 4 ZONE | 8 | ALL | |
| LED ATTACHMENT | 10 | CH 1 | |
| CHAUVET VESUVIO II | 15 | CH 1 | Ι. |
| ADJ FOG FURY JET | 7 | CH 1 | $\mathbf{+}$ |
| CHAUVET GEYSER | 8 | CH 1 | |
| DESCRIPTION | | | |
| TRIGGER 4 SEPARATE ZONES OF FX PRODUCT 1 CHANNEL PER BUTTON (DMX CH 1,2,3,4) | s. S | | |
| 4 SEPARATE CO2 TIMERS. | | | |

2. SET MODES

Select the mode that match the equipment you plan to operate. There are several preset modes available, however if no preset mode fits the necessary channeling, configure a custom mode. (Instructions later in manual).



3. SET ADDRESSES

The SHOSTARTER has a single starting DMX address. This can be assigned by tapping on the address displayed on the home page, or on tapping the address within the bank settings.



4. CONFIGURE CUES

The last step is to configure cue names, colors, timers and bump/hold options. These settings can be accessed on the bank settings page. To access, press the cog wheel inside bank on the homepage.



5. IT'S SHOTIME

Now that all modes, addresses and cues have been configured, it's time to start the show.

Read through the entire manual for additional capabilities.

HARDWARE OVERVIEW

CONTROLLER FRONT



HARDWARE OVERVIEW

CONTROLLER REAR

USB 2.0 PORT



HOME SCREEN

This page features quick access to settings, modes, address, timers, executor settings, system lockout & more. When safety key is in the armed position, the controller will be locked to this page, and the touch screen's input will be disabled. "LOCK SYSTEM" button is used to disable the controller when user is not present. Passcode can be configured in settings, and is unique for each .SHO file.



HOME SCREEN



GLOBAL SETTINGS

This page will be referenced frequently throughout the manual. The Global Settings page is used to configure general settings of the SHOSTARTER. It also provides a path to access commonly used features like Custom Modes, RDM Settings, Executor Settings, and Save Files.



CUSTOM MODES



QUICK ACCESS TO CUSTOM MODE SETTINGS.

ADJUST BRIGHTNESS



ADJUSTABLE SCREEN & BUTTON BRIGHTNESS, AND BUTTON FADE SPEED.

OFFSET DMX INPUT



CHANGE THE DMX INPUT'S STARTING ADDRESS.

RESET & UPDATER



UPDATE FIRMWARE ON SELECT CLUB CANNON PRODUCTS, OR PREFORM A FACTORY RESET.

To access this page, tap the cog icon displayed on the home page. Tank timer values can be calculated and set from the "TANK CALCULATOR" section. The bank can be assigned a name by tapping the text (i.e. DS CRYO) on the top of this page. Most modes can also have each cue renamed by tapping on the text in the "BUTTON SETTINGS" section (i.e. JET 1).



QUICK TIPS

- "Refill All" button can be used to quickly set time to multiple timers with one action.
- A custom time can be input by tapping on the current time in the "Tank Calculator".

BUTTON SETTINGS

Each cue button can be customized to display a different color & name. Bump (momentary) is the default cue function, but if desired "HOLD MODE" can be utilized for a latching cue.

CANCEL

| BUTTON SETTINGS TAP ICON TO CHANGE COLOR | | | | | |
|---------------------------------------------|-----------|-----------|---------------|--|--|
| | 2 | 3 | 4 | | |
| JET 1 | JET 2 | JET 3 | JET 4 | | |
| HOLD MODE | HOLD MODE | HOLD MODE | HOLD MODE | | |
| | SELECT | COLOR | PRESET CUSTOM | | |
| | | | | | |
| | | | NO COLOR | | |

| | SELECT | COLOR | PRESET CUSTOM |
|---|--------|-------|---------------|
| | | | |
| + | + | + | NO COLOR |
| + | + | + | CANCEL |



TAP TO CHANGE COLOR (HOLD TO CHANGE ENTIRE BANK COLOR)

TAP TO CHANGE CUE NAME

HOLD (LATCH) ENABLE/DISABLE

Operator has several color options for cue buttons. To assign a color to an entire bank, press and hold any ring until the "SET COLOR" window appears. NO COLOR is a useful selection to identify an unused cue (turns off the buttons LED).

If a custom color is desired, press the CUSTOM button at the top right corner of the color window. This will allow any color to be selected in the gradient, and then stored for repeated use.

NOTE: Custom button colors are not available for LED Attachment & FOG modes, as the macros are hard coded into the program.

When effects are to remain on for an extended duration, utilize HOLD MODE on the desired cues.

User will be prompted with a warning before being able to activate HOLD MODE.

This is useful for lights, fans, hazers, etc.

DISPLAY STYLES

The display styles can be adjusted to the operators preference. The applicable display style will depend on which mode and effects are being used on the specific bank. Fog modes do not have a timer display option.



All other modes (excluding fog modes) have the option of large numerical timer, or a visual bar meter with a small numerical timer.

TANK CALCULATOR

Easily calculate the total amount of runtime of your CO2 tanks. The calculator factors in the number of jets and tanks, 1LB/Sec. Tapping on the "SECONDS" number will allow for custom time input if needed. Tank times are not available for fog modes, even though the calculator is still displayed.





KEY TRIGGERS



Certain SFX devices may require the use of a secondary activation channel in addition to the primary trigger channel. With Key Triggers, these secondary channels can be linked to activate and output automatically when the key is in the "on" position, instead of activating through the use of a cue. This ensures that there is no delay in triggering the SFX, as the secondary channel is activated before the primary trigger.

Key Triggers are a powerful tool for controlling SFX devices, allowing you to map them to any channel in a DMX universe. This means you have the flexibility to select any DMX channel from 1 to 512. Additionally, each Key Trigger can be assigned its own unique DMX value, allowing you to independently control the trigger value of multiple SFX devices. With the SHOSTARTER, you can set up to 8 Key Triggers for maximum control over your SFX.

PRO TIP

• A single or set of key triggers could be used to activate a light on the stage to signify that SFX are active and may be triggered at any time.



KEY TRIGGERS

To add a new Key Trigger, the user can open the bank settings and tap on the + icon to open the Key Trigger setup menu. When setting up Key Triggers, the user will be prompted to specify a DMX channel. As previously mentioned, this can be any address within the range of 1 - 512.



The user will then be prompted to provide a value for the previously set DMX channel. This value can range from 0 to 255, and can be adjusted depending on the products requirement.

The keypad also has hotkeys on the side that can be used to quickly set the value to 50% (a DMX value of 127) or 100% (a DMX value of 255) for added convenience.

| ENTER VALUE O | F CHANNEL | SET VALUE | WILL BE TRIGGER | RED WHEN KEY I | S ON. | Ū | $\boldsymbol{\bigotimes}$ |
|---------------|-----------|-----------|---------------------|----------------|-------|---|---------------------------|
| | 50% | | 127 VALUE | | 100% | | |
| | | 7 | 8 | 9 | | | |
| | | 4 | 5 | 6 | | | |
| | | 1 | 2 | 3 | | | |
| | | CLEAR | 0 | OK | | | |

IMPORTANT NOTE

• If a Key Triggers channel overlaps with a cue, that channel will only work as a Key Trigger.

KEY TRIGGERS

STATUS ICONS

When using Key Triggers to control SFX devices, there are several status icons that provide information about the current state of the triggers. These icons include:



No Channels Assigned: If no DMX channels are assigned to the key trigger function, no icon will be displayed.



Key Off: This icon is grey and white, indicating that the Key Triggers are assigned, but the key is currently in the off position. Key triggers are not activately outputting the assigned DMX channel(s).



Key On: This icon is green and white, indicating that the Key Triggers are assigned with the key currently in the on position, and will activate the assigned DMX channel if/when the toggle is enabled on home screen.





E-Stop Triggered: This icon shows a yellow caution icon, indicating that an emergency stop has been triggered, and all Key Triggers are currently disabled. This is a safety feature that allows users to quickly and easily shut down all SFX devices in case of an emergency. Tapping on the status icon will allow reactivation of the key triggers.



MODE SELECTION

The SHOSTARTER has several stock modes to choose from. These modes can be thought of as "fixtures" or "preset modes". Currently there are a total of 8 "preset modes" and 4 custom modes. Custom modes are user configurable, with extensive options.

| \mathbf{x} | | | |
|----------------------------------------|----------|--------|--------------------|
| MODE | CHANNELS | KEY CH | |
| 4 ZONE | 4 | ALL | $\mathbf{\Lambda}$ |
| 4 ZONE LINKED | 4 | ALL | |
| 2 CHANNEL - 4 ZONE | 8 | ALL | |
| LED ATTACHMENT | 10 | CH 1 | |
| CHAUVET VESUVIO II | 15 | CH 1 | |
| ADJ FOG FURY JET | 7 | CH 1 | \checkmark |
| CHAUVET GEYSER | 8 | CH 1 | |
| DESCRIPTION | | | |
| TRIGGER 4 SEPARATE ZONES OF FX PRODUCT | S | | |
| 1 CHANNEL PER BUTTON (DMX CH 1,2,3,4) | SI | | > |
| 4 SEPARATE CO2 TIMERS. | | | |

4 Zone mode presets are typically used to trigger cryo jets, confetti cannons, etc, but can also be used to trigger other products. All of these modes have 4 separate zones of trigger channels.

The LED Attachment mode is designed to work with the Club Cannon LED Attachment fixture and a connected jet. To use multiple, we recommend addressing the jets and LED attachments to the same DMX addresses. For example, if the bank address is 50 then all jets would be addressed 50 and all LED Attachments would be address 51.

Fog modes are meant to be used with specific vertical fog machines. These modes include color presets which can be triggered at any time. The fog channel is only enabled when the key is in the "ON" position.

Custom modes can be used when the included preset modes do not support the devices being used, there is a need for specific colors or channels, or there are certain features that your fixture requires to operate. Custom modes are widely customizable to suit your needs.

CUSTOM MODES

Custom modes have 20 configurable channels, that can be shared between the 4 buttons on the SHOSTARTER. There are a total of 4 custom modes which can be individually configured.

Each custom mode can be assigned a name for easy identification.



By default, the SHOSTARTER will not actively send DMX output when configuring a custom mode. If desired, user can toggle to LIVE, which will prompt a starting address be entered. This will enable DMX output in real time, starting at the entered DMX address. This allows you to verify all channels and values

are functioning as desired before completing setup. This feature should be used with caution.

To clear channel values, user can modify each channel individually, or utilize the CLEAR BUTTON function. This will set all channels to 0 for the currently selected button.

After desired channels have been configured, press SAVE BUTTON. This will save the channel settings to the active button, which is identified by the illuminated ring in the ACTIVE BUTTON section.

CUSTOM MODES

SETTING VALUES

When creating a custom mode, we recommend setting a function name to each channel. For example, if you are configuring a custom mode to control a CO2 Jet & LED, the channels would look like the below image. (i.e. Valve / Red / Green / Blue / ETC). This makes configuring your buttons much more intuitive.

TIP: When editing a channels output value, the keypad has hot cues for 50% and 100%.

| | 🗸 ВАСК | CK CUSTOM MODE 1 / | | | |
|------------------|---------|--------------------|-----------------|----------|----------|
| | CHANNEL | VALUE | FUNCTION | KEY | \wedge |
| CHANNEL NUMBER — | - 001 | 255 | VALVE | ACTIVE | * * |
| | 002 | 0 | DIM | | |
| CHANNEL VALUE — | 003 | 0 | DIM | | |
| CHANNEL TYPE — | 004 | 0 | DIM | | |
| | 005 | 0 | DIM | | |
| | 006 | 0 | DIM | | |
| | 007 | 0 | DIM | | \sim |
| | | JE | CHANNEL TYPE | | UIRED |
| | 255 | 1 | VALVE / | | |
| | 0-255 | | SELECT FUNCTION | GLOBAL S | ETTING |

| 🗸 ВАСК | K BACK CUSTOM MODE 1 / | | | | | TING C | H 1 |
|---------|------------------------|-----------------|----------|--------|-------|--------|-----|
| CHANNEL | VALUE | FUNCTION | KEY | ~ | |)5[| |
| 001 | 255 | VALVE | ACTIVE | | | | , |
| 002 | 0 | DIM | | | 7 | 8 | 9 |
| 003 | 0 | DIM | | | | | |
| 004 | 0 | DIM | | | 4 | 5 | 6 |
| 005 | 0 | DIM | | | | | |
| 006 | 0 | DIM | | | 1 | 2 | 3 |
| 007 | 0 | DIM | | \sim | | | |
| | | | | | CLEAR | 0 | SET |
| 255 | / | VALVE / | | | | CANCEL | |
| 0-255 | | SELECT FUNCTION | GLOBAL S | ETTING | | | |

CUSTOM MODES

LIVE OUTPUT

The LIVE OUTPUT feature is useful when user would like to preview or tweak the desired look before saving the cue. When the LIVE toggle is enabled, user will be prompted to enter a starting DMX address. This address should match the starting address of the product you are programming. Once the SET button is pressed, the DMX signal will begin to output.



Once the desired look has been configured, press SAVE BUTTON. If user attempts to leave the configuration page before saving the button, a prompt will appear asking if the button should be saved or not. Pressing NO will exit without changes saved, while pressing YES will save changes.



Executors are a tool used to trigger multiple cues at once. The executor has 2 available functions, GROUP & CHASE. Both the GROUP & CHASE modes need to be configured before use. To configure, navigate to the Executor Settings page, which can be accessed via the cog wheel icon displayed on the homepage under the button icon, or via the global settings page.



GROUP PAGE



Groups are useful when a series of cues are to be triggered at the same time. Setting up a group is simple. Enter the executor settings page, select GROUP SETUP, then press the desired buttons to included in this group.

For convenience, the list of cue names is displayed at the bottom of the page.

CHASE PAGE

| EXECUTOR SETTINGS | STEP | STEP TIME | CHASE INFO |
|-----------------------|----------|-----------|-------------------------|
| | STEP 1 | 0.5 | |
| | STEP 2 | 0.5 | |
| CHASE NAME | STEP 3 | 0.5 | STEPSTLOOPSTCOLORS |
| CHASE 1 | STEP 4 | 0.5 | CHASE RUNTIME |
| | STEP 5 | 0.5 | 2.0 |
| | STEP 6 | 0.5 | |
| | STEP 7 | 0.5 | ACTIVE STEP |
| TRIGGER MULTIPLE CUES | STEP 8 | 0.5 | |
| | STEP 9 | 0.5 | |
| CHASE SETUP | STEP 10 | 0.5 | CLEAR THIS STEP |
| | | | HOLD TO CLEAR ALL STEPS |
| SAVE & EXIT | TRUSS SR | GROUND SR | GROUND SL TRUSS SL |
| | | | |

Chases are used to trigger a sequence of cues, with a specified duration. Chases consist of multiple "Steps", that flow together. To setup a chase, first configure the settings to include how many steps are needed, how many times you want the chase to loop, and the executor button's LED color. Steps are configured in the same manner as groups.

Modify each steps runtime, then save the chase.

TIP: To change the duration of all steps at once, press and hold a step time and enter desired duration.

GROUP SETUP



CHASE SETUP

| r i i i i i i i i i i i i i i i i i i i | | | | | |
|-----------------------------------------|---------|-----------|-------------------------|---------------|--|
| | STEP | STEP TIME | i CHASE INFO | QUICK HELP | |
| ACTIVE | STEP 1 | 0.5 | | | |
| SILF | STEP 2 | 0.5 | | | |
| | STEP 3 | 0.5 | | SETTINOS | |
| | STEP 4 | 0.5 | CHASE RUNTIME | τοται | |
| | STEP 5 | 0.5 | 2.0 - | CHASE | |
| ТАР ТО | STEP 6 | 0.5 | SECONDS | RUNTIME | |
| EDIT STEP | STEP 7 | 0.5 | ACTIVE STEP | | |
| DURATION | STEP 8 | 0.5 | | | |
| | STEP 9 | 0.5 | | STEP | |
| | STEP 10 | 0.5 | • CI FAR THIS STEP | | |
| | | | HOLD TO CLEAR ALL STEPS | ACTIVE STEP | |

HOLD TO EDIT ALL STEPS DURATION

CHASE SETTINGS



HOMESCREEN CONTROL

User can switch between Group & Chase directly from the homescreen by touching the swap icon. White executor LEDs designate a Group, any other color designates a Chase.

The name of the Group & Chase will also be displayed, in addition to the function currently set to the executor (BUMP / HOLD).



SHOW BACKUP

Backing up and loading show files has never been easier. The SHOSTARTER can save 10 shows internally, and 10 shows externally via USB. Shows can be loaded quickly from internal memory, or external USB drive. The extension for show files is .SHO

To access saving, navigate to Global Settings > Manage Save Files, or press show name on home screen.



SHOW BACKUP



USB options will not be selectable until a drive is connected to the USB port on the SHOSTARTER.

The SYSTEM UPDATE option will only be available if a valid update file is present on the USB Drive. System updates will be available for download online. Customers will receive an email notification when new updates are released. When a software update is initiated, a changelog will be displayed.

DMX INPUT

DMX input allows the SHOSTARTER to be controlled via an external DMX source. This is useful when front of house, talent, or artists representatives request control of the FX. The icons displayed on the top of the homepage indicate the DMX input status, and also allow DMX input to be disabled. In order for the incoming DMX to control the SHOSTARTER, DMX input must be turned on, and the key must be in the armed position. When DMX input is triggering cues, the timers will run, and the cue buttons may illuminate to indicate which cues are being triggered.





In addition to the homepage DMX icon, input can be enabled/ disabled via the global settings page (Image above).

Another useful option is the ability to offset the DMX input starting address. This can be helpful if the input device is only capable of sending a small number of DMX channels, or if addresses were changed after initial setup. For example, if the input device only has 12 channels of control, but user would like the input to control zone 4, which is on channels 12-15, the user could start the DMX input address at 12.

NOTE: ONLY THE 3 PIN DMX PORT WILL ACCEPT DMX INPUT.



SYSTEM LOCK

System Lock is a feature that allows the SHOSTARTER to be passcode protected, similar to a smartphone. Useful when the operator needs to step away from the controller, and doesn't want to risk having any FX accidentally triggered.

System Lock can be initiated by pressing the icon on the top left of the homescreen (image below).

NOTE: The System Lock can be overridden by arming the SHOSTARTER's Key Lock Switch.



In order to use System Lock, it must be enabled in the global settings. User can edit passcode to their preference. The default passcode is 0000.



RDM SETTINGS

FIXTURE DISCOVERY



WARNING

This feature is currently in beta and might be unreliable for show use. Fixtures maybe missed during discovery process. Full discovery is currently the only supported method for discovering fixtures.



Fixtures and Jets that support RDM can be controlled through this page. currently Supported features include **IDENTIFYING FIXTURES, CHANGING MODES,** and **CHANGING ADDRESSES**.

Press **FIND DEVICES** to begin a discovery. If there is only one or a few fixtures connected to the SHOSTARTER, discovery will be quick. The discovery method inherently becomes longer with each device that is within the RDM scope.

RDM SETTINGS

POST DISCOVERY



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LINK MODE

When link mode is activated, The Button can be used as an external trigger for cue buttons. Link mode also allows the operator to configure The Button's functions directly from the SHOSTARTER. This includes changing what The Button's display shows, what timer The Button is linked to, and setting The Button to be disabled when the timer expires (Cut mode).

The Link mode feature on The Button can be easily activated by selecting the "PR Ir" option from the main menu. Once activated, the device will automatically search for a Sho controller over the DMX line when the menu is closed. This detection process will also occur every time The Button is powered on. In the event that a SHO controller is not found, the discovery function will be temporarily disabled until the next power cycle.



Upon detection of a SHO controller by The Button, the device will initiate the pairing process. The operator will be presented with the option to choose between a "normal" or "advanced" pairing mode. The normal mode will simply pass the DMX data sent from The Button, similar to any other DMX input. On the other hand, the advanced mode allows for more customization, such as linking the button to specific timers, setting preset text on the display, and selecting the specific cues that should be triggered by The Button.

LINK MODE

The configuration screen shown below is only available when The Button is used as the DMX input source. Using any other DMX controller for input will not unlock the customizable options available to The Button.

The setup screen allows the operator to select what is displayed on The Button's segment display, what timer The Button syncs with, and if you want to enable "CUT MODE". You then press the desired cue button on the SHOSTARTER to assign those cue(s) to be controlled by The Button.



PLEASE NOTE

• If the DMX cable for the button is unplugged, pair mode will be disabled until The Button is power cycled again. Each time a power cycle occurs, settings will need to be reconfigured.

DEVICE UPDATING

Occasionally, Club Cannon products will have new software versions available. Often times these are small updates that add user requested features, or contain small bug fixes.

Updating products is easy using a Club Cannon SHO controllers. The product firmware is contained in the SHO controller firmware update. When a product is plugged into a SHO controller, the product can be detected and updated if necessary. The screen below outlines what the device update page looks like:

| | | UPLOAD STATUS | |
|------------------------------------|----------------------------------------------------|-------------------------------------------|----------------------------------|
| DEVICE ID | | | |
| FIRMWARE | | | |
| | | | |
| DETECT DEVICE FIND READY DEVICE | UPDATE DEVICE PROGRAM CLUB CANNON DEVICE | UPDATE HELP Guide for updating devices | EXIT UPDATER BACK TO SETTINGS |

Depending on the product, a sequence will need to be performed to initialize the firmware update:

• If the device is not discovered, there may not be an update available.

| DEVICE | SOLUTION |
|--------------------------|--------------------------------------------------------------------------------|
| THE BUTTON | Hold encoder button down as the controller is powered on. |
| PRO JET / MICRO JET MKII | Hold the outer 2 buttons on rear of jet while powering on. |
| QUAD JET | • Press icon at top right of touch screen on the modes page. |

SYSTEM UPDATING

The SHO controllers can easily have their own software and firmware updated, These updates usually contain new features or small bug fixes. When a new software version is available, users will be notified by email.

To perform a system update, user will need to download the update package. A USB drive will be required, see details below:

- 1. Unzip "UPDATE" folder from "UPDATE v1.XX.zip" to root of flash drive.
 - Flash drive must be formatted to FAT or FAT32.
 - Flash drive must be 32GB or less.
- 2. Eject drive from computer.
- 3. Insert drive into Shomaster.
- 4. Once drive is discovered by the Shomaster, a USB icon will appear in the home screen. When the Shomaster is unlocked, press on the icon to jump to the Save and USB menu.
 - If there is an issue with the drive or incorrect formatting, the icon will appear red.



SYSTEM UPDATING

1. If update is found on the drive, the "System Update" button in the bottom left on the screen will be selectable. Click on the button to enter the system update menu.



- 2. Once the Update menu has loaded you will be presented with current changes in the firmware update. To begin update, press the begin update button on the bottom.
 - Once update has started, do not unplug device power or remove USB drive until update has completed.
 - Update time is dependant on the the size of the update.

| 🗸 ВАСК | C | |
|--------|---------------------------------------------------------|--|
| | SYSTEM UPDATE THIS CAN TAKE UP TO 20 MINS TO COMPLET | |
| | CHANGELOG | |
| | | |
| | | |

It is recommended that you backup your .SHO files on a USB drive prior to updating. Most software updates will not interfere with your .SHO files, however some updates may contain modifications to the programming structure that can interfere with outdated .SHO files.

UPDATE TROUBLESHOOTING

| ISSUE | SOLUTION |
|--------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Update Stuck at "PLEASE WAIT". | Leave USB Pluged into controller, and power cycle. An error will be displayed while the update recovers in the background. |
| Screen showing "DATA ERROR". | Leave USB Pluged into controller, and power cycle. If update doesn't continue, contact Club Cannon directly. |
| Update keeps failing. | If update keeps failing try redownloading the file from the link provided by Club Cannon. If the issue persists contact Club Cannon directly. |

DEVICE TROUBLESHOOTING

| ISSUE | SOLUTION |
|-------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Screen unresponsive | Reboot controller via power cycle. Perform a soft reset by going to global settings > system info > factory reset. This will clear the active show file, but will maintain the internal saved show files. This is clearing the cache of the controller. |
| Screen not powering on, or displays error 44 | Contact Club Cannon directly. |
| DMX input not triggering SHOSTARTER | Turnaround must be installed on 3 Pin DMX Port. Ensure DMX input is enabled in global settings. Key must be in the armed position. |
| DMX input triggering incorrect channels | Ensure DMX input starting address is not offset. See DMX input overview above. |
| Forgot passcode | Use included key to arm controller. This will bypass the lock screen. Passcode can be reset in global settings > Reset Passcode. Codes are unique for each show file. |
| Jet+LED mode triggering wrong colors | Ensure led attachment is in 9ch mode. Ensure the LED's starting address is 1 greater than the banks starting address. |
| USB icon red / USB drive not recognized | Ensure drive is formatted as FAT, FAT16, or FAT32. Drive must not exceed 32GB in capacity. |
| Software update failed | See instructions included with update files. |

No user serviceable parts inside.

If your issue is not listed or the suggested solution did not solve the issue, contact Club Cannon.

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SAFETY WARNING

To ensure safe operation, user should follow instructions closely. Necessary protocols should be followed when handling and operating Special Effects Equipment and their consumables.

Preventing Serious Injury or Death

CO2 Special Effects are to only to be used in well ventilated areas. Failure to do so may result in oxygen displacement.

Fog machines may set off fire alarm systems. Only use in properly ventilated spaces.

Maintain a safe distance between Special Effects Products and audience, crew & event staff. Generally no less than 15FT.

Never aim projectile Effects directly at any person or living thing.

Always fasten tanks to avoid tipping, rocking, or being tampered with. When feasible, keep tanks out of direct sunlight.

In an emergency situation, utilize the SHOSTARTER's integrated E-STOP. This will set all DMX channels to 0.

Check with officials in local jurisdiction for any permit requirements before operating Special Effects.

WARRANTY

The SHOSTARTER includes a 1 year parts & labor warranty against manufacturer defects. Warranty does not cover damage caused by accident, misuse, abuse, alteration, or unauthorized repair. To make a warranty claim, contact Club Cannon directly.

WARNING

The SHOSTARTER is an electronic device, sensitive to moisture. To avoid risk of electronic shock, malfunction, or voided warranty, only use in dry environments. Do not operate in harsh weather conditions. Do not set beverages of any kind on or around the SHOSTARTER.

This product should only be used by trained and qualified persons.

Club Cannon, LLC accepts no liability or responsibility for misuse or abuse of this product, nor any liability or responsibility of the products being used with the SHOSTARTER.

CONTACT US



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